

# THE LEAN OPERATIONS CONSULTANT

Face-to-Face Course Led by World Class Practitioners



**Dear Participant,**

This programme is designed to develop your skills as a lean operations consultant. It provides a practical toolkit as well as opportunities to practice in an inspiring yet safe environment.

This course is one of 3 x 3-day courses leading towards the Levels 5 & 7 Diploma in Professional Consulting and Certified Management Consultant (CMC) qualifications. Please also see 'The Professional Consultant' and 'The Strategy Consultant' courses.

Please call me on +44 20 8883 1423 to discuss your specific requirements.  
**Laura Robertson, Course Director**

## 3 Day Course at the: Institute of Directors

116 Pall Mall, London SW1Y 5ED  
(Near Charing X Station)

## Course Timings (all days):

09.30 Start  
17.00 Close

Lunch & Refreshments Included.

### 3-DAY PROGRAMME

#### Day 1. The Lean Operations Tool Box:

- Lean operations consultancy & client value
- Lean operations consulting model
- Systems thinking and customer value
- The lean toolbox – core tools & techniques
  - Planning the lean operations study
  - Identifying and eliminating waste
  - Value stream / process mapping
  - Optimising workplace ergonomics
  - Fool proofing business processes
  - Single minute exchange of die
  - Statistical process control
- Applying lean methods in practice

#### Day 2. Facilitation Skills:

- Building high performance teams
- Team selection and development
  - Theory of team building
  - Analytical tools for team building
  - Team troubleshooting
- Facilitation skills:
  - Practical team building exercises
  - Resolving conflict
  - Team based decision making
- Managing stress in consulting

#### Day 3. Lean Operations in Practice:

- Lean procurement
- The lean toolbox – advanced techniques
- Developing a lean value culture
- Taking learning back into the workplace

### KEY BENEFITS

#### Comprehensive Delegate Pack:

- Complete set of course notes
- Electronic consultancy process templates
- Copies of interactive workshop records
- Access to our evolving knowledge base

#### Key Skills for Delivering Client Value:

- Research and analysis skills
- Innovation and problem solving skills
- Implementation & change mgt skills

#### Professional Qualifications (Optional):

- Certificate in Mgt Consulting Essentials
- Diploma in Management Consultancy
- Certified Management Consultant
- Professional in Value Management

#### Fully Approved Training Centre:

- Chartered Management Institute
- Institute of Business Consulting
- Institute of Value Management

#### Real Consultancy Case Studies & Examples:

- Corporate strategy
- Competitive strategy
- Outsourcing
- Strategic marketing
- Process re-engineering
- Asset investigations
- Service reviews
- Financial analysis
- Accommodation reviews
- Restructuring
- DIP / workflow
- Mobile working
- Major ICT projects
- Feasibility studies
- Lean services
- Start-ups
- Option appraisals
- Venture capital
- Joint ventures
- Social enterprises
- Project rescue
- Turnarounds

### LEAD TUTOR



**Mark Law**  
MSc CEng FIMechE  
FCMC MCIM TVM

Mark is a seasoned strategy & general management consultant:

- London Business School
- Big 6 consultancy clients
- Private & public sector clients
- £550m+ in client value added
- £220m+ venture capital raised
- CEO / Board level experience
- Expert team facilitator
- Consults in numerous industries
- Pioneered new OD techniques
- Complex projects & programmes
- Consults, trains and facilitates

Mark started his career in oil field exploration with Schlumberger in the North Sea, Adriatic and Mediterranean. He is a Chartered Engineer, Chartered Marketer & Certified Value Practitioner.

Mark's LinkedIn profile can be viewed at <http://www.linkedin.com/in/marklaw>

### SOME CLIENTS



Visit <http://amskills.com/reviews/> to view the many outstanding testimonials for this course

### Our Unique Consulting Courses:

- Led by Mark Law, a highly qualified practicing professional consultant. Visit <http://uk.linkedin.com/in/marklaw> for Mark's professional profile & recommendations.
- Feature real-world case studies and examples of best professional practice
- Designed to optimise your professional consulting career journey

### How to Book Onto Our Courses (Face-to-Face or Online):

- Click the following link: <http://amskills.com/>
- From menu click Booking Forms => Consulting Courses & select your preferred dates for each module via check boxes
- Fill in your details as required by the form and click 'Submit'

### Course & Qualification Fees:

- Course fee per participant is £1,295 + VAT = £1,554.00
- 2<sup>nd</sup> of 3 x 3-Day courses leading to the Level 5 or 7 Diploma in Professional Consulting. Additional Diploma Registration & Support fee £750 + VAT = £900.00



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Visit our web site at [www.amskills.com](http://www.amskills.com)